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FAX: (207) 377-2767
Winthrop, ME 04364
94 Highland Avenue
P.O. Box 55



855-328-8358
outside local calling area
207-629-3394
in Augusta Area
Teller-Phone:

Secure
anytime access
right from
your phone

207-629-3394
in Augusta Area
855-328-8358
outside local calling area

Access to
your account
has never
been easier

Teller-Phone provides:

- Easy-to-use mobile access to your credit union accounts
- The CU service you expect — 24/7!
- Speech recognition for ease of use
- “Expert mode” simplifies the call flow for frequent users
- Accessible without entering your CU institution number
- Enhanced security features

Questions?

We’re happy to help!
Give us a call or stop in our branch, and we’ll make sure you can take full advantage of this great way to connect with Winthrop Area FCU!

Inside are the simple access codes to help you get the account answers you need at the press of a button!

Teller-Phone:

Accessing your Winthrop Area FCU account has never been easier!

Our **Teller-Phone** phone access system is convenient and easy to use! Simply call 207-629-3394 in Augusta area or 855-328-8358 outside local calling area, enter your account number and password, and have secure access to your Winthrop Area FCU account(s) right from your phone!





Teller-Phone Access Codes

Main Menu

Press 1 for **Account Balance**

Press 2 for **Account History**

Press 3 for **Funds Transfer Activities**

Press 4 for **Share or Loan Withdrawal**

Press 5 for **Account Management**

Menu 1 (Account Balance)

Please select one of the following account types

Press 1 for **Checking**

Press 2 for **Savings Account**

Press 3 for **Certificates and IRA**

Press 4 for **Loan Account**

Press 5 for **Credit Cards**

Menu 2 (Account History)

Please select one of the following account types

Press 1 for **Checking Account**

Press 2 for **Saving Account**

Press 3 for **Certificates and IRA**

Press 4 for **Loan Account**

Checking History

Please select one of the following search options

Press 1 for **All Transactions**

Press 2 for **Last 5 Transactions**

Press 3 for **Withdrawals**

Press 4 for **Deposits**

Press 5 for **ATM Transactions**

Press 6 for **Check Number**

Press 7 for **Amount**

Press 8 for **Date**

Savings History

Please select one of the following search options

Press 1 for **All Transactions**

Press 2 for **Last 5 Transactions**

Press 3 for **Withdrawals**

Press 4 for **Deposits**

Press 5 for **ATM Transactions**

Press 6 for **Amount**

Press 7 for **Date**

Loan History

Please select one of the following search options

Press 1 for **All Transactions**

Press 2 for **Last 5 Transactions**

Press 3 for **Payments**

Press 4 for **Advances**

Press 5 for **Amount**

Press 6 for **Date**

Menu 3 (Funds Transfer Menu)

Press 1 to **Transfer Funds Immediately**

Press 2 to **Schedule a Funds Transfer**

Press 3 for **Payments**

Press 4 to **Hear Existing Scheduled Transfers**

Press 5 to **Delete an Existing Transfer**

Menu 4 (Account Management Menu)

Press 1 for **Stop Payment Activities**

Press 2 to **Change Pin**

Press 3 for **Future Dated Transactions**

At any time during this call you can do the following:

Press (1*) for **Help**

Press (3*) for the **Main Menu**

Press (#) To **Repeat the Menu Options**

Press (*) To **Hear the Previous Menu**

Press (8*) to use **Voice Recognition**

Press (9*) to **Change Account Number**

